



Housing Authority Opt for a Homely Office

PROBLEM

Operating and managing several low-income, multi-unit housing complexes in southern Oregon U.S.A., the Jackson County Housing Authority helps administer affordable housing programs for would-be residents. Their previous printer fleet had a privacy feature which was used to **send documents to pre-defined “boxes” on individual devices**. They became aware that a print suite that could better facilitate output workflow would be beneficial.



SOLUTION

4 Kyocera MFPs were supplied with MyQ installed. Staff now have their fleet equipped with the secure print features; eliminating the requirement to single out a printer and **reduced the steps required to uphold confidentiality** when printing sensitive material. The MyQ embedded terminal enhanced users’ print experience, offering practical customization and ease of use.



BENEFITS

The MyQ solution provided a streamlining of print functions; making users happier to easily manage their print jobs, which in turn increased productivity. Overall security of documents was enhanced and solidified. **Over \$40,000 was saved in hardware revenue.**

KEY POINTS

- Increased data and document security
- Advanced UI personalization and comfort
- Increase in productivity
- \$40,000+ saved in hardware

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SAVED IN HARDWARE